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IMPROVING PRODUCTIVITY

PROMOTE EMPLOYMENT STABILITY

PlWS towards enhance competitiveness, increase productivity and promote employment stability

ENHANCE COMPETITIVENESS

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Concept High Income Economy



Concept Productivity



Productivity Linked Wages System



Impact on PLWS Implementation



HIGH INCOME ECONOMY

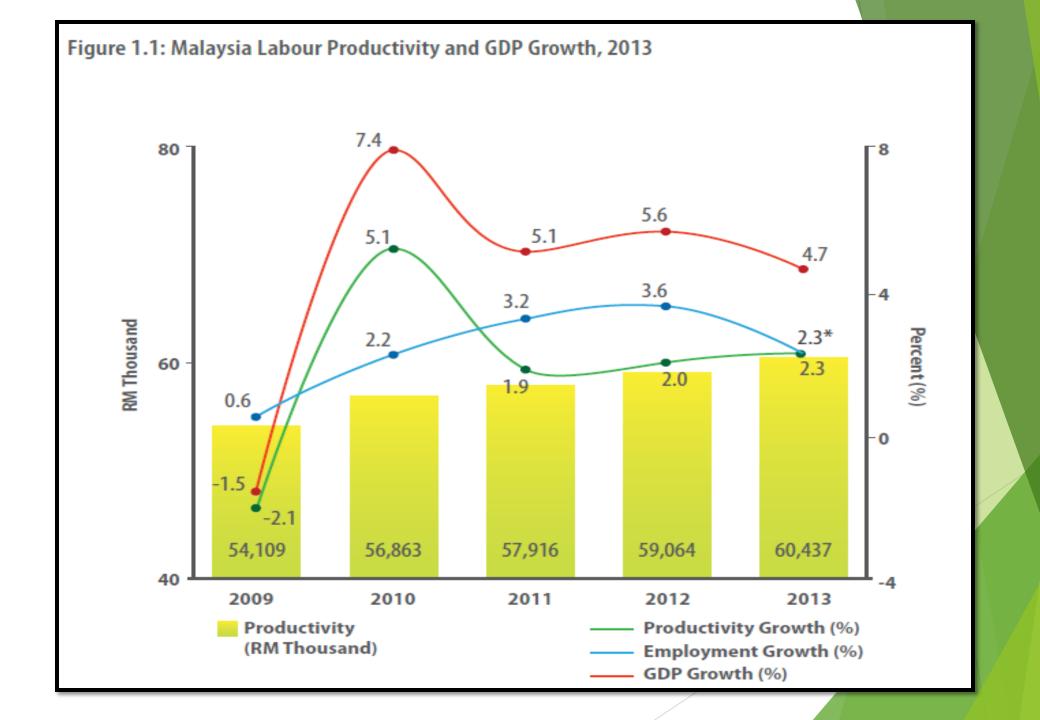
Income per capita usd 15k - 20k

2020

PRODUCTIVITY GROWTH MUST BE AT LEAST 4.5% - 6 % PER ANNUM CONSISTENTLY

2014





CONCEPT PRODUCTIVITY

- Productivity is the ability to produce output from a given set of inputs ~
 measures the efficiency and effectiveness of resource utilizations such as
 employees, technology, system and management etc., in converting inputs
 into useful outputs.
- Mathematically,

PRODUCTIVITY = <u>OUTPUT</u> INPUT

Output

End-product of the process which can either be the finished goods or the services rendered.

- □ Gross Domestic Product (GDP)
- Total Output
- Added Value
- Monetary Value of Production
- Quantity of physical unit produced

Input

The amount of resources that are utilise in producing the goods or in providing the services.

- Employees
- Total man-hours worked
- □ Labor cost
- ☐ Capital/Fixed assets
- □ Energy
- Material
- Services



PRODUCTIVITY LINKED WAGE SYSTEM IN MALAYSIA





PLWS in Malaysia

INDUSTRIAL RELATIONS DEPARTMENT (IRD)

PROMOTE PLWS

As of APRIL 2014

76,858 employers implemented PLWS



3,104,038 employees throughout Malaysia



Malaysia's Policies on Linking Wages To Productivity

Guidelines on Wage Reform Was Established in August 1996.



Establish a closer link between wages and productivity



Develop a wider and systematic approach towards improving productivity and wages



Ensure active involvement and cooperation of employees to develop PLWS



Ensure that employees obtain a fair share of gains from productivity growth and performance improvements



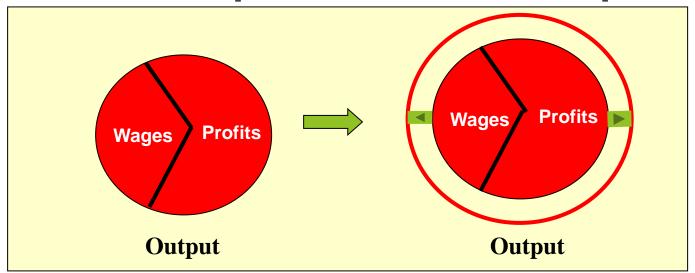
Key Players in PLWS

- ► Employer the main player that will initiate the implementation of PLWS at company level.
- Employee (unionised or non-unionised) is the main catalyst that will ensure that the KPIs set under the PLWS are achieved.
- Government assists companies in developing the system and negotiation process.



Linking wages to productivity makes the following possible:

- a) Higher wages for worker and higher profits for companies.
- b) Greater competitiveness for companies.



2 BASIC COMPONENTS OF PLWS

FIXED COMPONENT

- Basic salary
- Annual Increment
- Bonus Contractual (if any)

VARIABLE COMPONENT

- Wage increase for the year is based on a productivity or
- profit sharing formula

There must always be the Fixed and the Variable component in the PLWS



ELEMENTS PLWS

NON CONTRACTUAL BONUS

INCREMENT BASE ON PERFORMANCE

SERVICE CHARGES

PIECE RATE SYSTEM

INDIVIDUAL ACHIEVEMENT

ATTENDANCE ALLOWANCE

TRIP INCENTIVE

SALES INCENTIVE

COACHING / TEACHING ALLOWANCE





MODEL PLWS

3 BASIC MODELS



COMBINED MODEL

PRODUCTIVITY MODEL

PROFITABILITY MODEL



PRODUCTIVITY MODEL

FIXED COMPONENT

Basic Wage & Annual Increment

VARIABLE COMPONENT

A variable productivity payment to be determined.

$$T = A + P$$

Where T = total wage increase

A = annual increment

P = variable productivity payment



Example Productivity model

- Year 1
- If Basic wage = RM1000 per month, A = 2% and P = 3%,
- Basic wage + A = RM1,000 + 2% (RM1,000) = RM1,020 (built into basic wage).
- $P = 3\% \times RM1000 \times 12 \text{ months} = RM360 \text{ per annum}$
- Year 2:
- If basic wage = RM1,020; A = 2% and P = 4%
- Basic Wage + Annual Increment = RM1,020 + 2% (RM1,020) = RM1,040 per month
- $P = 4\% \times RM1,020 \times 12 \text{ months} = RM489.60 \text{ per annum}$
- Annual Variable Payment at end of year 2:
- P for year 1 RM360.00
- P for year 2 RM489.60
- Cumulative for 2 consecutive years RM849.60

PLWS Model 2:

Productivity Model

EXAMPLE

#2

• Incentive given base on identified monthly productivity indicators and linked to the team incentives (Team).

- If team of 5 employees able to achieves all 5 criteria → RM100/ team member
- If team achieves only 2 criteria → No incentives

Performance Criteria		Performance Standard (Target)	
1.	Production targets	Above 80%	
2.	Quality output	Above 90%	
3.	Customer complaint	Zero complaint	
4.	Maintenance	No machine breakdown	
5.	Discipline	No reminder or warning letter	

No. of Criteria Achieved	Incentives (RM)
5	100
4	80
3	60
2	0
1	0

Example Profitability Model

Fixed component

- Basic Wages
- Annual Increment
- Bonus Contractual (if any)



Variable component

- bonus to be determined by a <u>profit-sharing</u> formula and where applicable:-
- The formula is to be <u>agreed upon between</u> the management and union and spelt out in the Collective Agreement or through consultation for the non-unionised sector





PLWS Model 1: Profitability Model



• Payment of bonus according to profit levels based on monthly basic pay.

Profit After Tax (RM Million)	Bonus [Month(s)Salary]
<1.5 (threshold)	0
1.5 - 1.99	0.5
2.0 - 2.49	1.0
2.5 - 2.99	1.5
3.0 and above	2.0

PLWS Model 3: Combine Model

EXAMPLE #1

 Payment of bonus according to 2 criteria – Company Performance and Employee Performance Rating



Operating Profits (RM Million)	Variable Productivity payment (Months)					
Above 5.00	1.00	1.00	1.25	1.50	1.75	2.00
4.00 - 5.00	0.75	0.75	1.00	1.25	1.50	1.75
3.00 - 4.00	0.5	0.5	0.75	1.00	1.25	1.50
2.00 - 3.00	0.25	0.25	0.5	0.75	1.00	1.25
Below 1.00	0	0	0.25	0.5	0.75	1.00
Employee Performance Rating (%)	<40	40 - 49	50 - 59	60 - 69	70 - 79	>80

Combined Model EXAMPLE

Annual Profit (RM Million)	Months of Basic wage					
Above 1.49	1.00	1.00	1.25	1.50	1.75	2.00
1.00 – 1.49	0.75	0.75	1.00	1.25	1.50	1.75
0.77 – 0.99	0.50	0.50	0.75	1.00	1.25	1.50
0.50 - 0.69	0.25	0.25	0.50	0.75	1.00	1.25
Below 0.50	0.0	0.0	0.25	0.50	0.75	1.00
Productivity growth	<1	1.0 – 2.49	2.5 – 4.99	5.0 - 7.45	7.5 – 9.99	>10.0



PLWS and its impact

Companies with PLWS	2001 - 2004	2005 - 2008	
Elements in Collective Agreements	691	1,566	
Impact of PLWS Implementation	2006 (%)	2008 (%)	
Productivity	2.64	5.17	
Staff Turnover	5.21	2.13	
Absenteeism	8.80	4.17	
Rejects and Reworks	5.33	2.85	



ENHANCE PLWS PRACTICES



Improved Productivity and Competitiveness at the firm level

Job stability and reduces retrenchment

Provide continuous improvement

Motivation and job satisfaction

Improves communication and cooperation

THANKS YOU